



Volunteer Playbook



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Hello

1. Welcome!

Thank you for your interest in Ten Ten Ten.

Together, we are building a movement to make the United States a Top Ten nation in health outcomes, spend no more than Ten Percent of GDP on healthcare, and achieve this within Ten Years. This is our mission and our North Star.

This playbook will guide you on how to contribute meaningfully, collaborate effectively, and represent Ten Ten Ten with pride and integrity, regardless of your available time. We promise not to pressure anyone beyond what they are willing to do.

2. Benefits of Partnership

Ten Ten Ten exists to fix the system we currently have. We bring together data, transparency, and public action to:

- Measure what matters: outcomes, cost, and equity.
- Certify what works: solutions that improve health and lower cost.
- Mobilize everyone, individuals, employers, and communities, to act.

Volunteers are the core of this movement, helping us spread awareness, build communities, and maintain our commitment to transparency and accountability.

3. Volunteer Roles

We welcome people from all backgrounds. Each volunteer role supports our North Star.

Awareness Ambassadors

Spread the word. Share the Ten Ten Ten Pledge, distribute flyers, and post verified facts about U.S. health outcomes and spending.

Research & Data Support

Assist with data verification, literature scans, or help curate examples of measurable solutions for inclusion in the Ten Ten Ten Index or Certification programs.

Community Organizers

Host small events, recruit pledge signers, and network with local employers, clinicians, and policymakers.

Content & Storytelling

Assist in writing, designing, or translating materials and stories that humanize the mission and elevate voices from diverse communities.

Tech & Design

Support web, analytics, or visualization projects, from dashboard to form testing to UX.

4. Getting Started

1. Sign the [Ten Ten Ten Pledge](#).
Everyone in the movement begins by taking the pledge.
2. Complete the [Volunteer form](#).
Select your areas of interest, skills, and time availability.
3. Attend Orientation.
A brief overview of our mission, tools, and expectations.
4. Access the Volunteer Portal (roadmap).
Get resources, assignments, and updates.
5. Start Contributing.
Work independently or as part of a team project, with guidance from your volunteer lead.

5. What's Expected

Respect & Integrity

Treat everyone with professionalism and empathy.

Transparency

Disclose conflicts, represent data truthfully, and never claim more than what's verified.

Commitment

Deliver what you sign up for, whether 15 minutes a week or a project sprint.

Collaboration

Communicate early, share credit widely, and use feedback constructively.

Mission Alignment

Always connect your work to improving outcomes, reducing waste, or advancing equity.

6. Communication & Support

- Volunteer Slack/Portal (roadmap): Coordination and updates.
- Weekly Huddles: Optional short calls for sharing wins and progress.
- Direct Support (roadmap): A designated coordinator or team lead will be your point of contact.
- Reporting Issues: Volunteers can raise concerns or ideas confidentially through the feedback form on the portal or directly to leadership.

7. Recognition

We recognize contributions in meaningful ways:

- Digital Badges (roadmap): Earn “Supporter,” “Contributor,” or “Leader” badges based on verified activity.
- Spotlight Stories: Featured on our website and social media.
- Certification Credits: Some contributions may qualify toward Ten Ten Ten professional recognition hours.
- Letters of Service: Available upon request.

8. Code of Conduct

- Act with honesty and respect.
- Maintain confidentiality of any nonpublic data.
- Avoid political or commercial promotion while representing Ten Ten Ten.
- Report misconduct or concerns promptly.
- Uphold our commitment to equity and inclusion.
- Violations may result in suspension or termination of volunteer privileges.

9. Impact Measurement

Every volunteer activity ties back to measurable progress:

- Outcomes: How did your work improve health understanding or action?
- Cost: How did your project help reduce waste or inefficiency?
- Equity: Did your efforts close gaps or elevate underrepresented voices?
- Engagement: How many people did you inspire to join or pledge?

10. Thank You

Ten Ten Ten is powered by the belief that Americans can fix healthcare when given the tools, truth, and a shared goal.

Your time and effort make that possible. Thank you for standing with us.



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